

FEEDBACK FORM: ATTENDING BEHAVIOR

_____ (Date)

(Name of Interviewer)

(Name of Person Completing Form)

Instructions: Provide written feedback that is specific and observable, nonjudgmental, and supportive. As an alternative, use behavioral counts as shown in Exercise 3.

1. *Visual/eye contact.* Facilitative? Staring? Avoiding? Sensitive to the individual client? At what points, if any, did the interviewer break contact? Facilitatively? Disruptively?

2. *Vocal qualities.* Vocal tone? Speech rate? Volume? Accent? Points at which these changed in response to client actions? Number of major changes or speech hesitations?

3. *Verbal tracking and selective attention.* Was the client able to tell the story? Stay on topic? Number of major topic jumps? Did shifts seem to indicate interviewer interest patterns? Did the interviewer demonstrate selective attention in pursuing one issue rather than another? Did the client have the majority of the talk-time?

4. *Attentive body language.* Leaning? Gestures? Facial expression? At what points, if any, did the interviewer shift position or show a marked change in body language? Number of facilitative body language movements? Was the session authentic?

5. *Specific positive aspects of the interview.*

6. *Discussion question:* What areas of diversity do the interviewer and client represent? How does this affect the session?