2012 Social Change Impact Report

July 2012





Methodology

- International survey among 8,953 adults
 - Brazil (1,025 adults ages 18–59)
 - Canada (1,034 adults ages 18 and older)
 - China (1,024 adults ages 18–60)
 - Germany (1,004 adults ages 16 and older)
 - India (1,023 adults ages 18–64)
 - Jordan (612 adults ages 18 and older)
 - Mexico (1,020 adults ages 18–64)
 - United States (2,211 adults ages 18 and older)
- Conducted online Feb. 27–March 7, 2012
- Conducted by Harris Interactive on behalf of Walden University

For a complete survey methodology, please contact Jen Raider at 1-443-627-7452.



2012 Social Change Impact Report: Key Conclusions

- Social change is not a fad.
- The reasons why people believe being involved in social change is important are as varied as the countries they call home.
- Global economic conditions impact how people get involved in positive social change.
- Individuals are a driving force behind social change engagement but rely on organizations to facilitate their involvement.
- Nonprofits have an important role in social change.
- People are more likely to join digital social change conversations than to start them.
- Adults around the world perceive bias in their national media on social change issues.



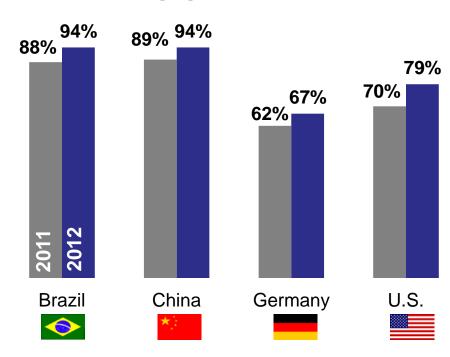
Social change is not a fad.

Around the World, Adults Feel Empowered to Make Social Change Happen



4 in 5 adults (80%) agree with the statement, "I can make the world a better place by my actions."

Increase in Social Change Engagement Since 2011





Social change is not a fad.



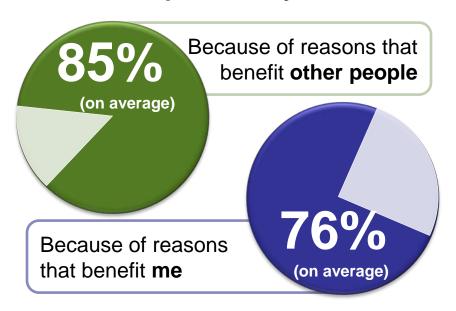
have taken action to engage in positive social change in the past six months.



say it is **important to them personally** to be
involved in positive
social change.

Reasons why social change is important vary.

What are the main reasons why being involved in social change is personally important to you?



Reasons why social change is important vary.

What are the main reasons why being involved in social change is personally important to you?

	Country	Reason	%
	U.S.	To help people who are less fortunate.	64%
*	Canada	To help people who are less fortunate.	64%
*	Mexico	To be part of the solution and not just benefit from the actions of others.	64%
		To improve life for me and my family.	64%
	Brazil	It makes me feel good.	70%
(a)	India	It makes me feel good.	72%
	Germany	It is a moral responsibility.	56%
•	Jordan	It is a moral responsibility.	55%
*)	China	It is a moral responsibility.	80%
		Top reasons for each country shown	

Top reasons for each country shown.



Reasons why social change is important vary.

What are the main reasons why being involved in social change is personally important to you?

	Young Adults*	Older Adults*					
I want to help people who are less fortunate than I am							
Brazil	◆ 43%	70%					
Canada	63 %	75%					
India	44%	70%					
Jordan	43%	63%					
Mexico	38%	69%					
U.S.	61%	71%					
It is a	moral respon	sibility					
Germany	52%	66%					
India	63%	80%					
Jordan	53%	77%					
Mexico	48%	73%					
U.S.	54%	65%					

*Definitions of age groups vary by country. Young adult groups are within ages 18 and 34; older adult groups are within ages 41 and older. Age group definitions for each country are available upon request.



Global economic conditions impact social change involvement.

Likelihood to Engage in Positive Social Change When Economic Conditions Are Bad:

■ More Likel Volunteer	y ■ Just as Likely	Less l	_ikely				
29%	% 57%						
Participate	e in social netwo	orking gro	oup				
28%	28% 56%						
Donate goods or services							
24%	51%	2	26%				
Get involved through an organization							
23%	23% 57%						
Donate money							
20%	43%	37%	37%				



Global economic conditions impact social change involvement.

Just As Likely to Engage in Each of the Following When Economic Conditions Are Bad:

	The Americas			Europe	Middle East	As	ia	
	U.S.	Canada	Mexico	Brazil	Germany	Jordan	China	India
		*	3				*)	®
Participate in volunteer work or service	71%	70%	49%	61%	69%	34%	60%	40%
Get involved through an organization or company		70%	52%	59%	65%	36%	63%	44%
Participate in a social networking site group to send messages, share pictures/videos, join or create a group, etc.	66%	71%	52%	57%	65%	36%	63%	39%
Donate goods or services to a cause or organization	61%	66%	38%	56%	60%	29%	56%	39%
Donate money to a cause or organization	52%	54%	31%	44%	52%	30%	47%	37%

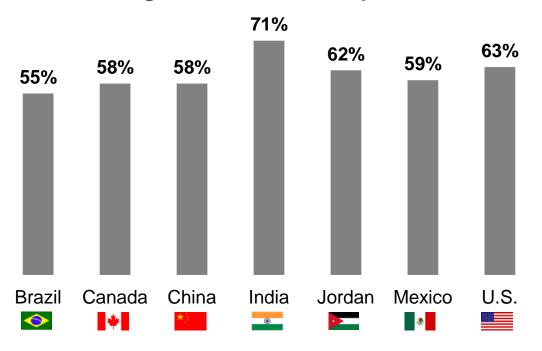
Global economic conditions impact social change involvement.

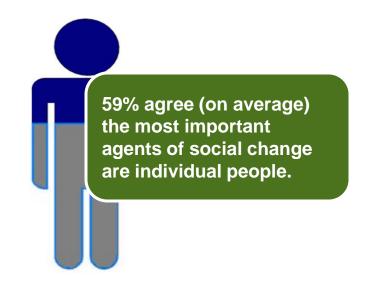
Less Likely to Engage in Each of the Following When Economic Conditions Are Bad:

	The Americas			Europe	Middle East	Asia		
	U.S.	Canada	Mexico	Brazil	Germany	Jordan	China	India
		*	③			•	*)	©
Donate money to a cause or organization	33%	35%	54%	36%	40%	31%	35%	31%
Participate in a social networking site group to send messages, share pictures/videos, join or create a group, etc.	21%	17%	13%	12%	26%	13%	9%	17%
Get involved through an organization or company	20%	20%	22%	18%	25%	23%	11%	20%
Donate goods or services to a cause or organization	16%	19%	45%	20%	30%	29%	25%	24%
Participate in volunteer work or service	14%	16%	15%	10%	19%	15%	10%	16%

Individuals are a driving force.

Adults around the world agree: The most important agents of social change are individual people acting on their own, not organizations or companies.





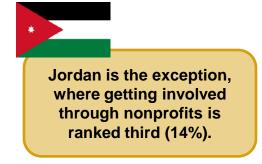
Germany is the exception, where more than half (54%) agree that the most important agents of social change are organizations or companies.



Nonprofits have an important role in social change.

Ways Adults Are Most Likely to Get Involved in Positive Social Change:

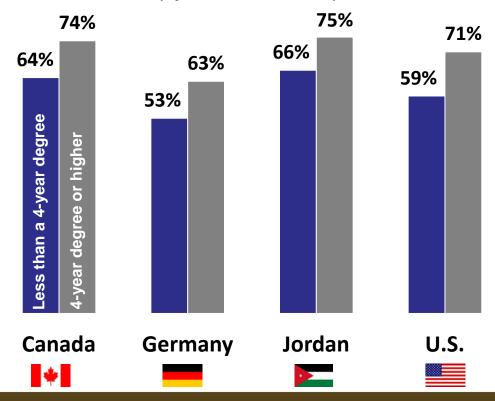
		#1	#2
	Brazil	Nonprofit 26%	Individual 16%
*	Canada	Individual 27%	Nonprofit 26%
	China	Nonprofit 33%	Government Org. 16%
	Germany	Nonprofit 24%	Individual 19%
	India	Individual 23%	Nonprofit 19%
	Jordan	Individual 19%	Religious Group 15%
*;	Mexico	Nonprofit 29%	Individual 16%
(1)	U.S.	Individual 22%	Nonprofit 21%





Nonprofits have an important role in social change.

Percentage Who Believe That Nonprofits Make It Easy to Get Involved,
That Nonprofits Have the Resources and Influence to Make Change
Happen, and That Getting Involved Through an Organization Is the Most
Effective Way to Make Change Happen
(by Education Level)







People are more likely to join digital social change conversations than to start them.

Ways adults will engage in digital conversations about social change in the next six months:



- Post on a social networking site
- · Comment on others' sites
- Participate in an online chat
- Sign an online petition

China leads the way with the highest use of digital technology to engage in social change (72%).



- Upload media content
- Create a blog or website
- Create a social networking group or page
- Start an online petition



Young adults are more likely to start and join digital social change conversations.

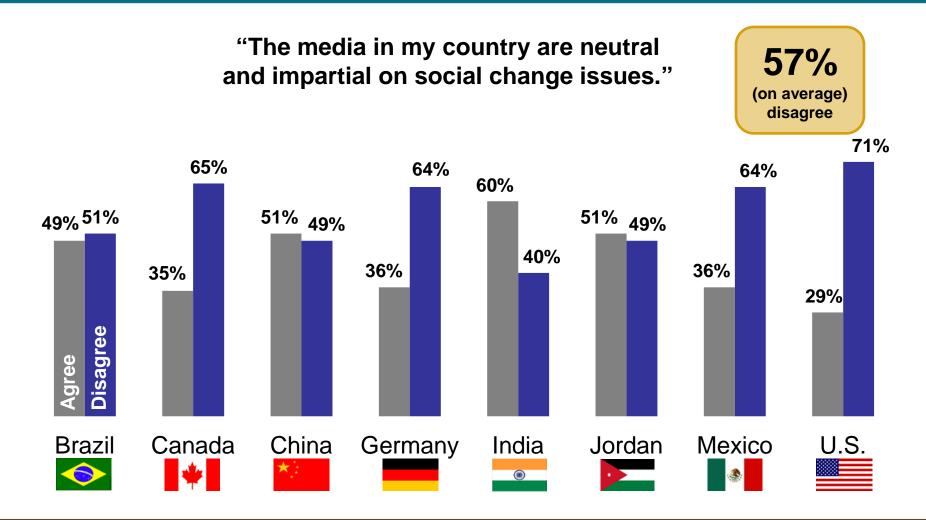
Likelihood of Doing Each Digital Technology Activity to Engage in Social Change in the Next Six Months:

		Young Adults*	Older Adults*
	_	<u>tribute to</u>	
conversation	ns a	<u>bout soc</u>	ial change
Canada	*	63%	50%
Germany		46%	32%
Likely	/ to <u>i</u> !	<u>nitiate</u> di	gital
conversation	ns a	bout soc	ial change
Canada	*	33%	18%
Germany		30%	8%
India	©	79%	64%
U.S.		33%	20%

*Definitions of age groups vary by country. Young adult groups are within ages 18 and 34; older adult groups are within ages 41 and older. Age group definitions for each country are available upon request.



Adults perceive bias in their national media on social change issues.



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www.WaldenU.edu/impactreport



